

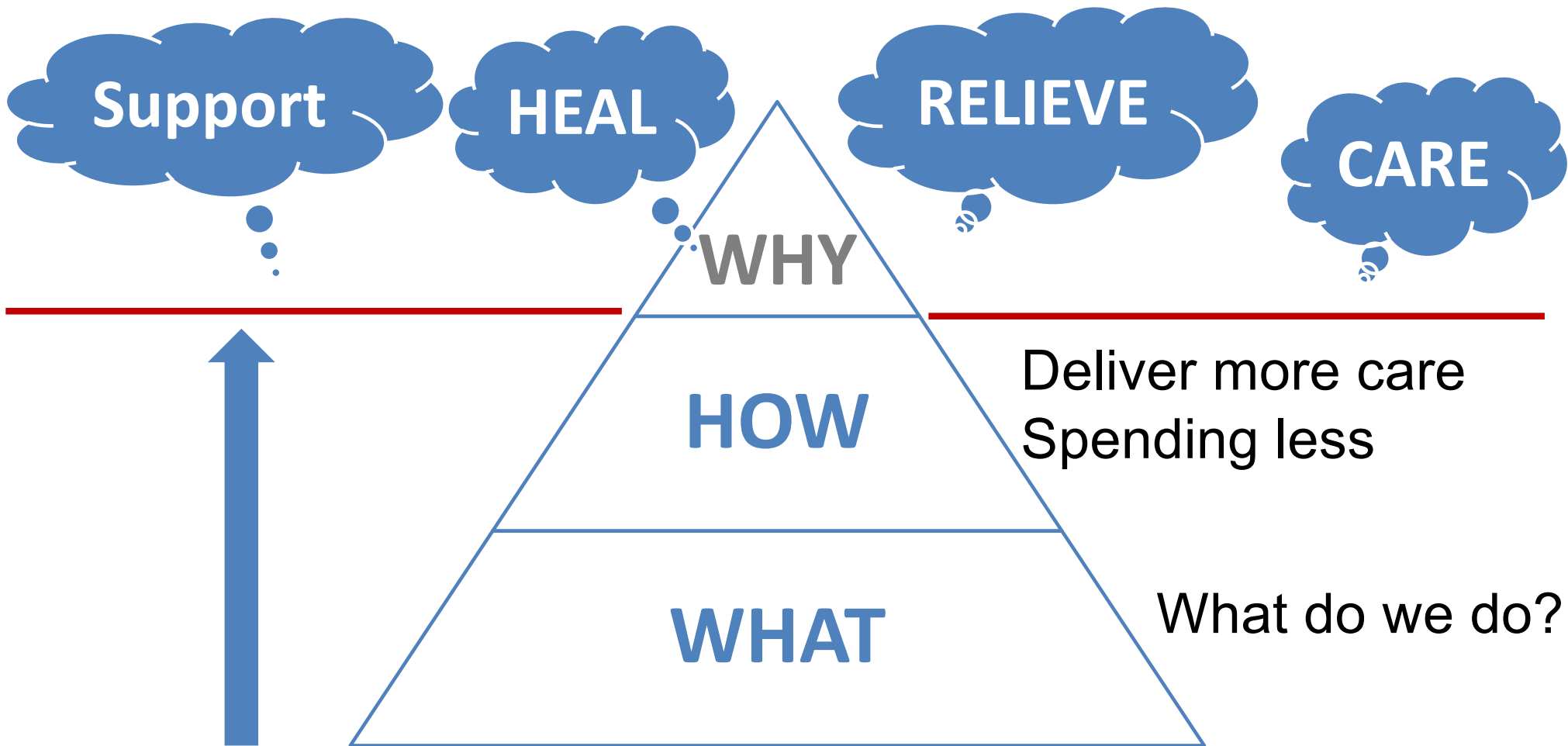


Better value for money: What results should we measure, and how?

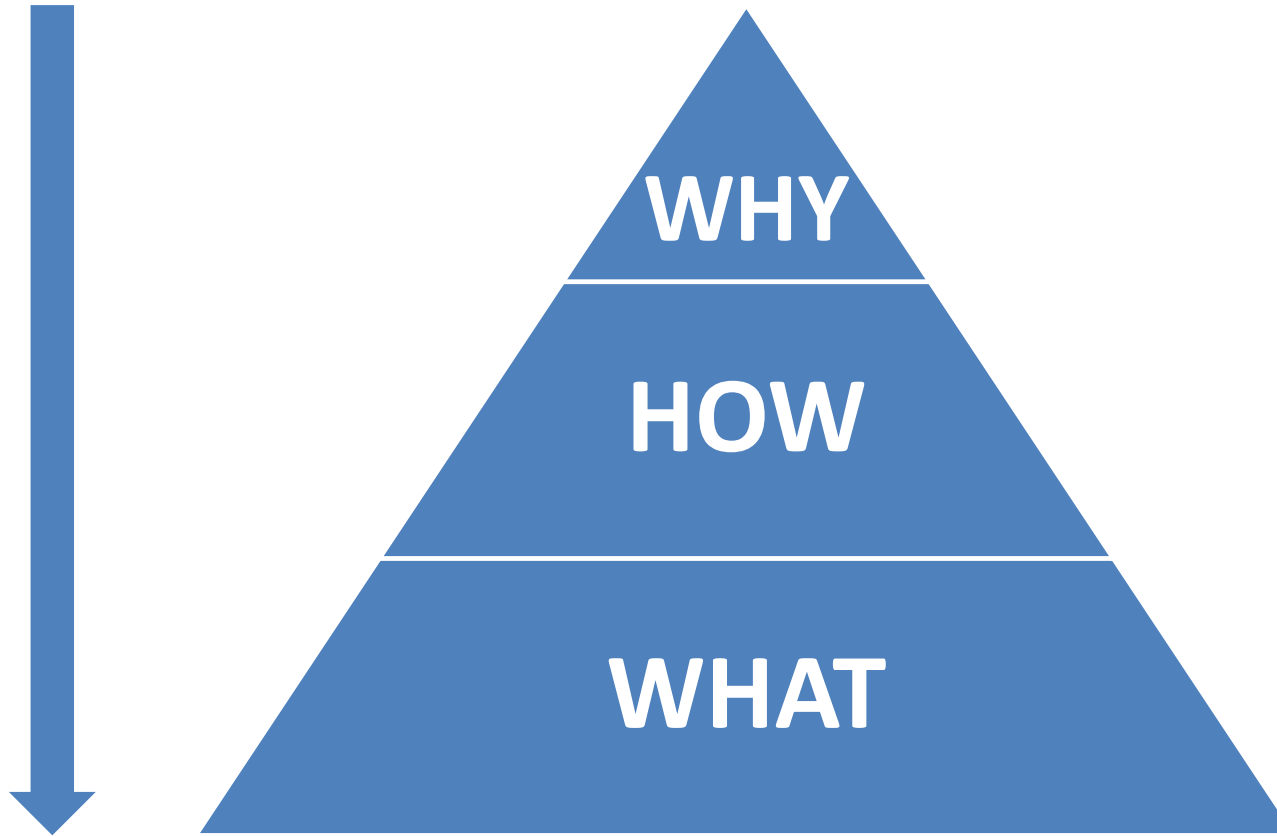
Dr Claire Chabloz
Fédération des Hôpitaux Vaudois
Université de Fribourg - Population Health Laboratory

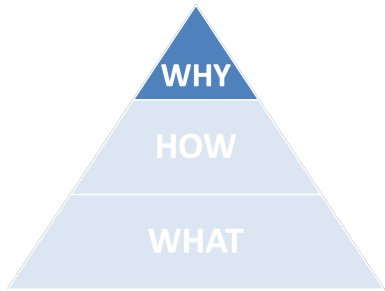


**#Pop
Health
Lab**



Agenda





The core mission of healthcare?



« A health system consists of all organizations, people and actions whose primary intent is to promote, restore or maintain health. »

World Health Organization. (2007). Everybody's business: Strengthening health systems to improve health outcomes: WHO's framework for action. Geneva: World Health Organization.

Healthcare spending surge

Volume = profitability

20-30% waste (OECD)



Win-lose competition

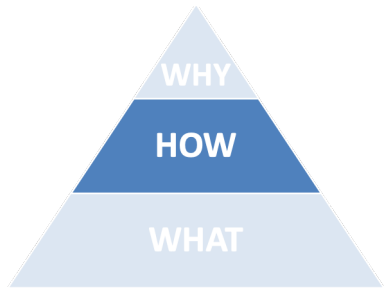
Healthcare spending surge

Volume = profitability

20-30% waste (OECD)



Win-lose competition



How to decide where to invest ?
How to identify where we are wasting resources ?



What is the “value” we want to get more of from the money spent?

$$\text{Value in healthcare} = \frac{\text{Outcomes that matter to patients}}{\text{Resources used}}$$

M Porter, E Teisberg, HBS 2006

« Value-based healthcare is the equitable, sustainable and transparent use of the available resources to achieve better outcomes and experiences for every person.»

Hurst L et al. CEBM, University of Oxford 2019

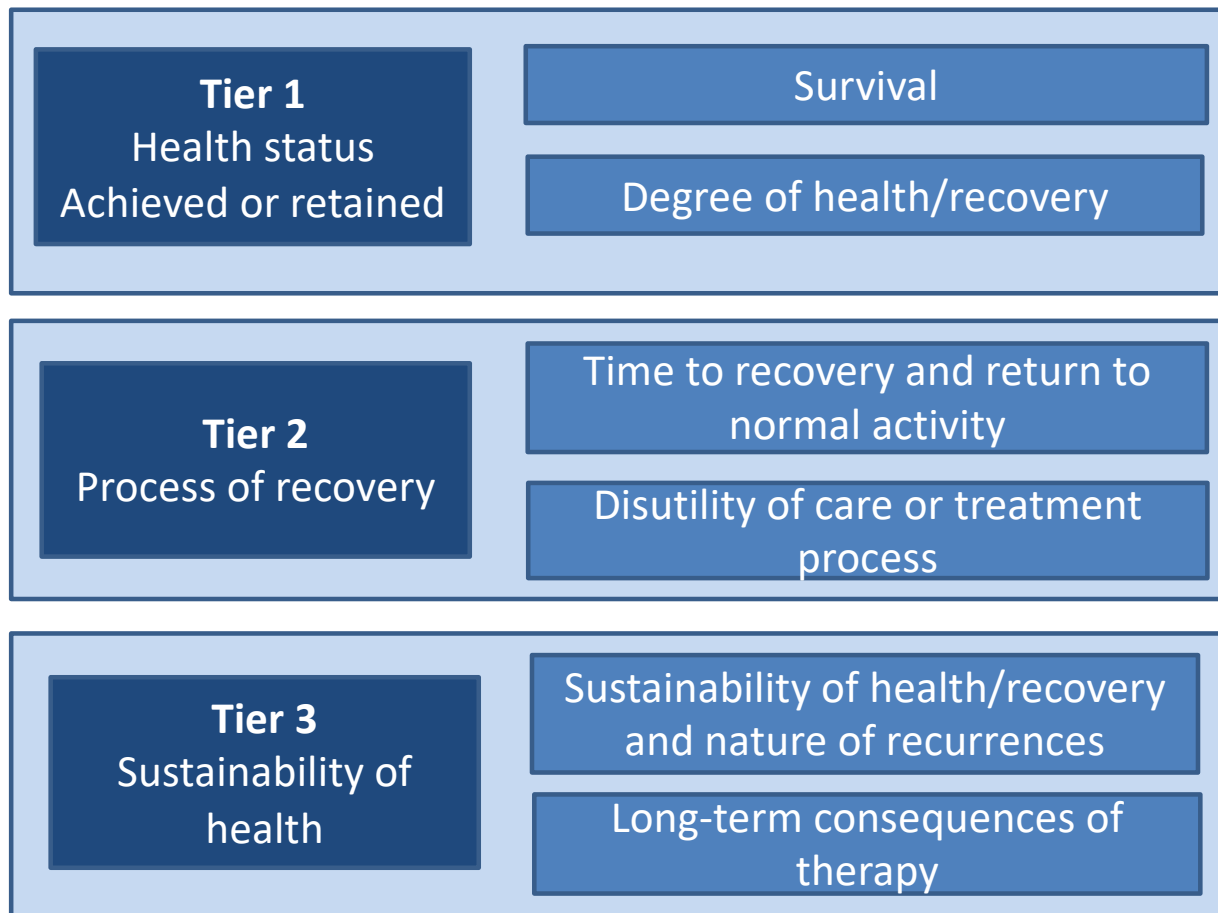
Value principles

- Make the patient's perspective the primary focus
- Use the medical condition as the unit of analysis, bringing together patients with similar needs
- Align healthcare stakeholders around common objectives
- Compete on outcomes



The outcomes hierarchy

Porter ME. What is value in health care? N Eng J Med 2010; 363:247



Measurements

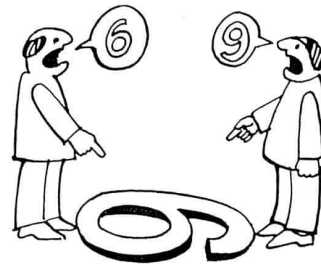
CROMs
Clinician Reported
Outcomes measures

PROMs
Patient Reported outcomes
measures

CROMs & PROMs

Clinician Reported Outcomes Measures (CROMs)

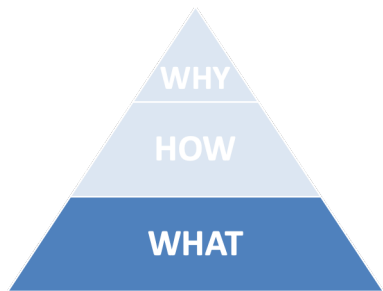
- ✓ Respiratory rate
- ✓ Body Mass Index
- ✓ A fracture healed on X-ray
- ✓ Blood glucose under control



Patient Reported Outcomes Measures (PROMs)

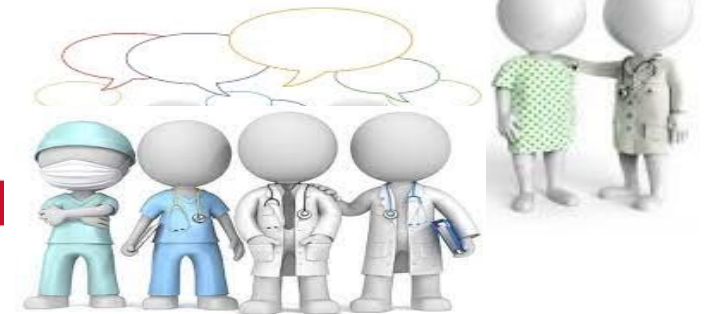
- « I can't climb my two flights of stairs »
- « I can tie my shoes again »
- « It hurts so much to hold my fork »
- « My diet is driving me crazy »

Adapted from G Katz



**Outcome
measurement is
part of care**

**MONITORING
BENCHMARKING**



From purpose to action



WHY

What are we trying to achieve?

Improve what matters to patients

HOW

How do we create more value

Organize care around value

WHAT

What are we doing?

- + deliver care

- + measure outcomes & costs

- + align funding and value



Thank you



Dr Claire Chabloz
Fédération des Hôpitaux Vaudois
Université de Fribourg - Population Health Laboratory
claire.chabloz@fhv.ch



**#Pop
Health
Lab**