

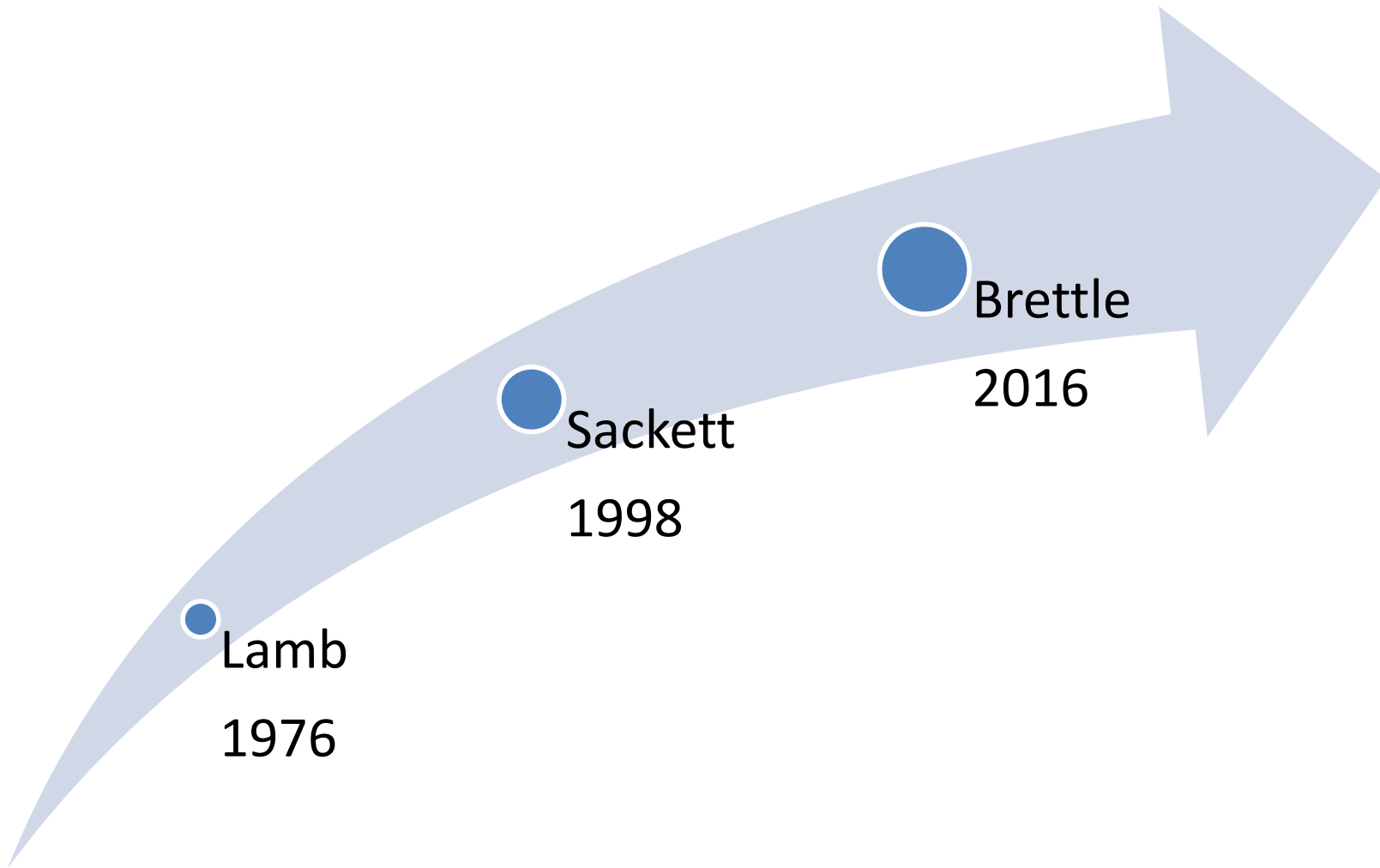
**Introduction to clinical
librarianship – setting up,
making a business case for and
maintaining a clinical
librarian service**

6th National Meet & Greet of Swiss Medical Librarians
Monday 27th August 2018

The history of clinical librarianship

Brighton: a (brief) case study

Activities!



Lamb
1976

Sackett
1998

Brettle
2016

Clinical librarianship in three papers

Lamb G. Bridging the information gap. *Hosp Lib.* 1976;1(10):2–4.

Sackett DL, Straus SE. Finding and applying evidence during clinical rounds: the "evidence cart". *JAMA.* 1998 Oct 21;280(15):1336-8

Brett A, Maden M, Payne C. The impact of clinical librarian services on patients and health care organisations. *Health Info Libr J.* 2016 Jun;33(2):100-20. doi: 10.1111/hir.12136.

Gertude Lamb, 1918– 2015, AHIP, FMLA

Brighton and Sussex
University Hospitals
NHS Trust





Developing people
for health and
healthcare

Knowledge for healthcare: a development framework



for NHS library and knowledge services in England
2015 - 2020

} Library and
Knowledge Services

NHS
Health Education England

Knowledge for Healthcare:

80% of English NHS Library and Knowledge Services
to have clinical/outreach librarians by 2017

What does the evidence tell us?

Clinical librarians make a difference

Contribute to choice of intervention, diagnosis, quality of life for patients, increase patient involvement in decision making, and save costs by:

- Avoiding unnecessary tests
- Avoiding unnecessary referrals
- Avoiding unnecessary readmissions
- Reducing length of stay
- (Brettelle et al, 2016)

39% of users of clinical librarian services reported a positive impact on quality of patient care; plus 45% reported that services ensured that interventions were based on best practice or current evidence; 25% reported improvement in patient and staff safety; and 16% reported reduced referral, tests, and readmissions.

(Brettle, 2016)

The clinical librarian in his natural habitat



Brighton and Sussex University Hospitals NHS Trust

Two acute hospitals in Brighton and mid-Sussex in southern England. Also includes

- Royal Alexandra Children's Hospital
- Sussex Eye Hospital
- Regional Major Trauma Centre

Brighton and Sussex NHS Library and Knowledge Service

Three libraries in Brighton and Hove and mid-Sussex

We serve:

- Brighton and Sussex University Hospitals NHS Trust
- Brighton and Sussex Medical School
- Sussex Partnership NHS Foundation Trust
- Sussex Community NHS Trust
- CCGs: NHS Brighton and Hove, NHS High Weald, NHS Lewes and Havens, NHS Horsham and Mid Sussex
- South East Coast Ambulance Service NHS Trust
- Patients and the public

31 staff including 13 professional librarians

Brighton and Sussex University Hospitals NHS Trust

8,903 staff (2017-18)

2016: found inadequate by Care Quality
commission

Placed in quality special measures and financial
special measures

Removed from financial special measures in July
2018 (but still planned deficit of £55m =70m
CHF)

And patient flow....

The Clinical Librarian service

Established as a pilot in 2003

Five post holders 2003-2013

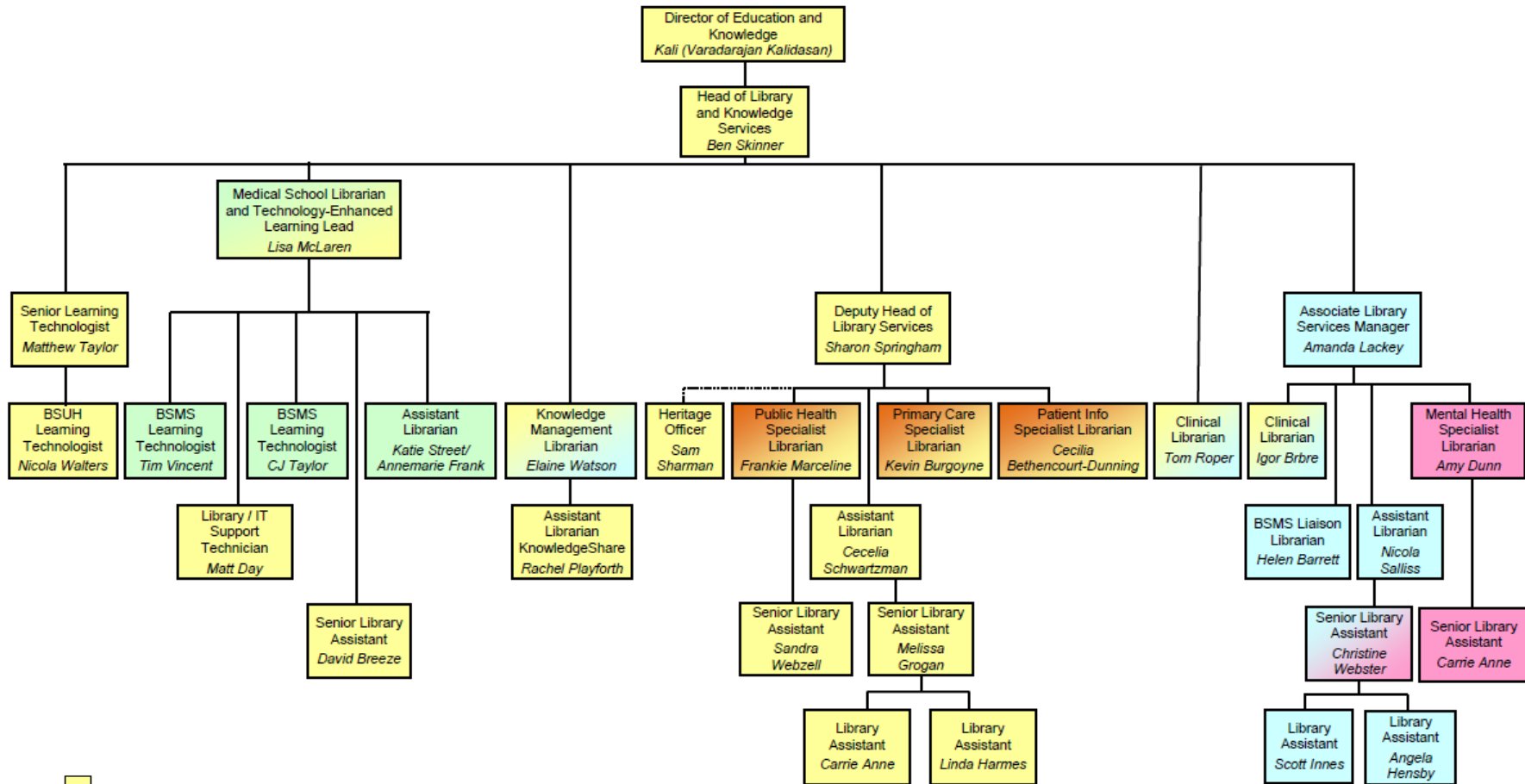
Changes in departments served, e.g.

- Substance abuse team

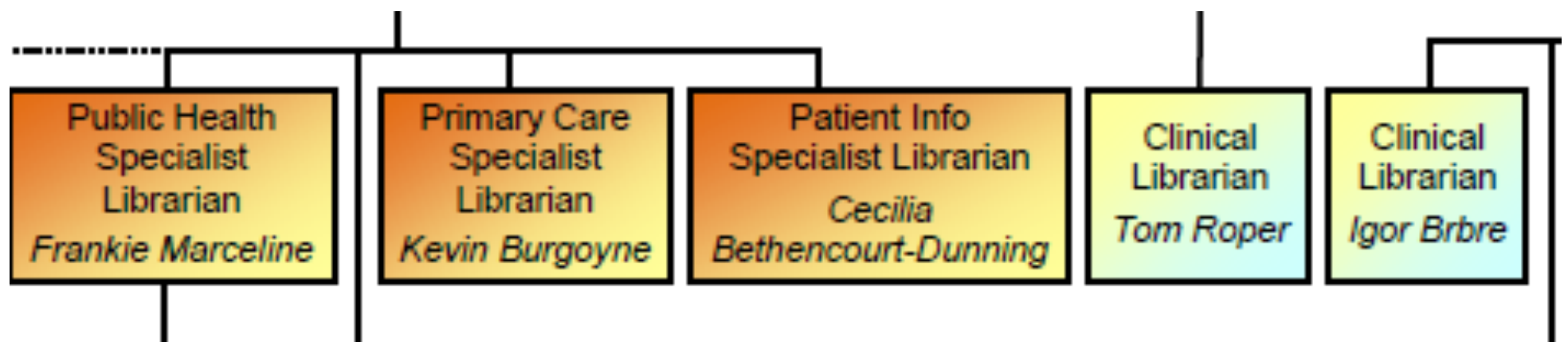
- Sussex Cancer Centre

2015: second CL recruited

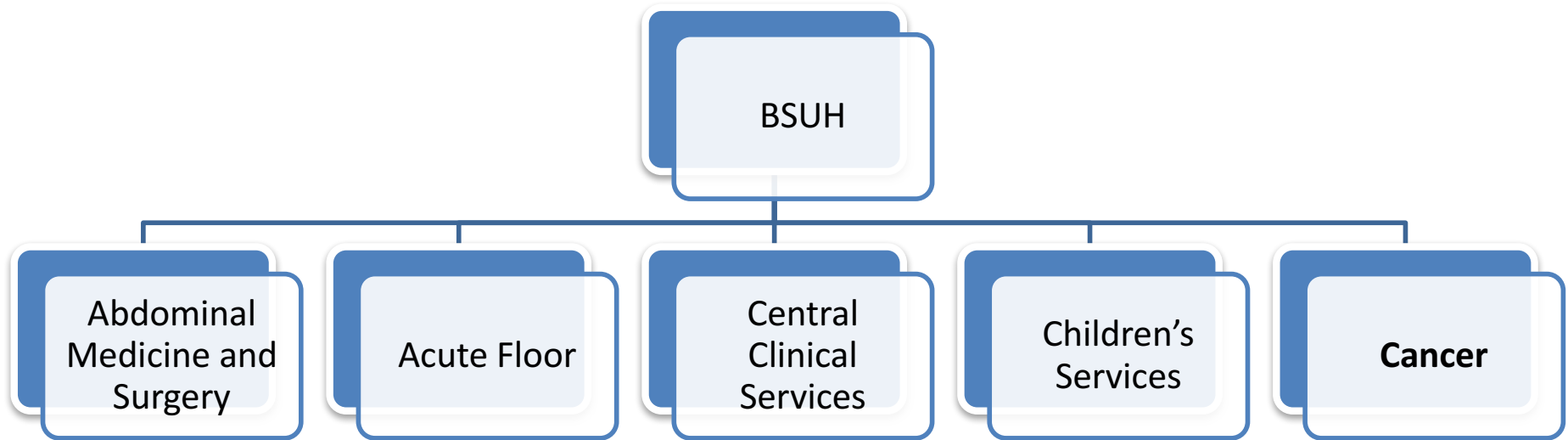
Brighton and Sussex NHS Library and Knowledge Service Organisational Chart – January 2018



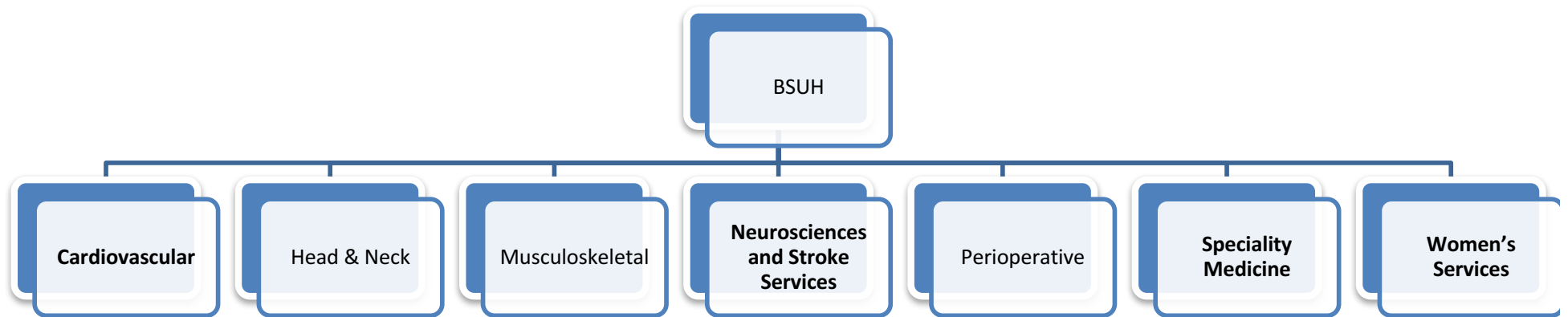
- Royal Sussex County Hospital
- Princess Royal Hospital
- Mill View Hospital
- Primary Care / Community
- Falmer Campus



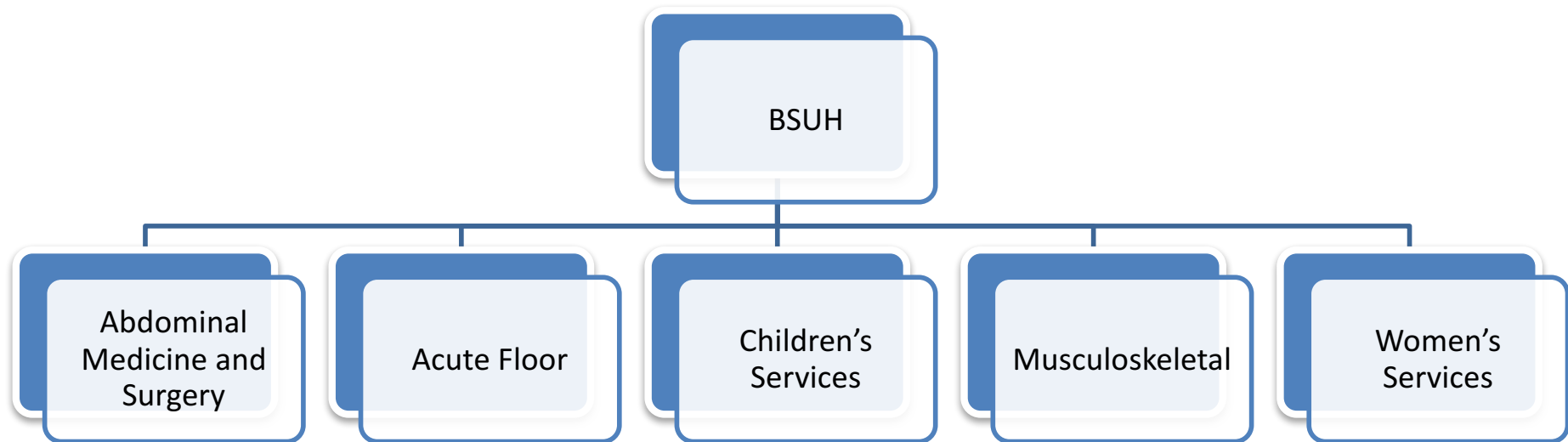
BSUH Clinical Divisions (1)



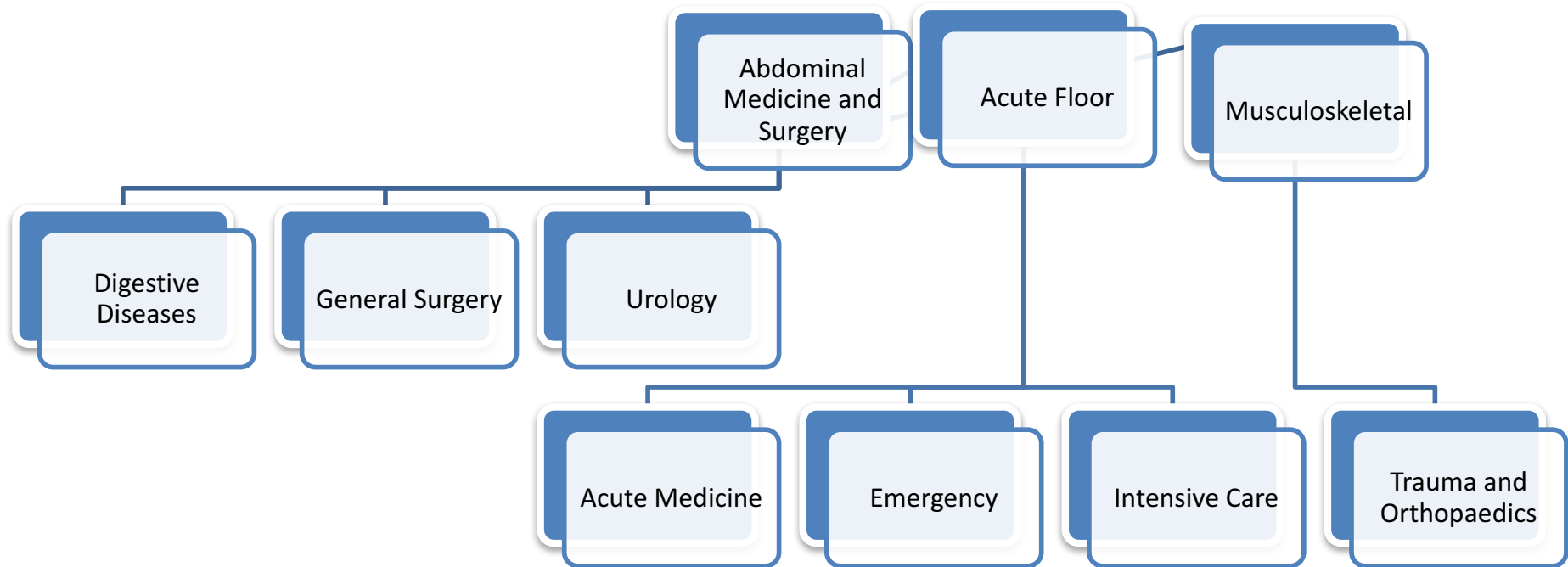
BSUH Clinical Divisions (2)



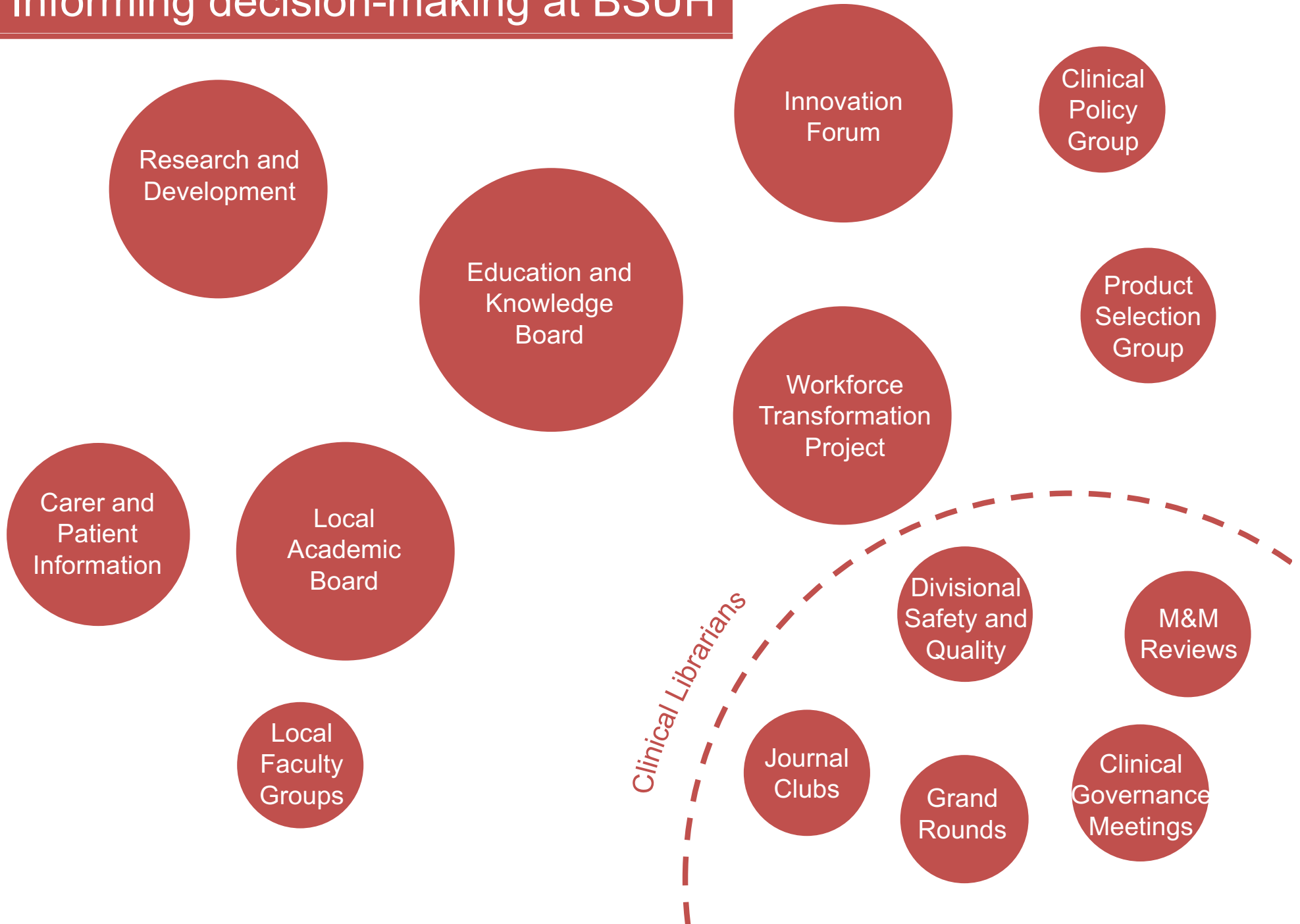
Divisions with CL support



Divisions with CL support from TR



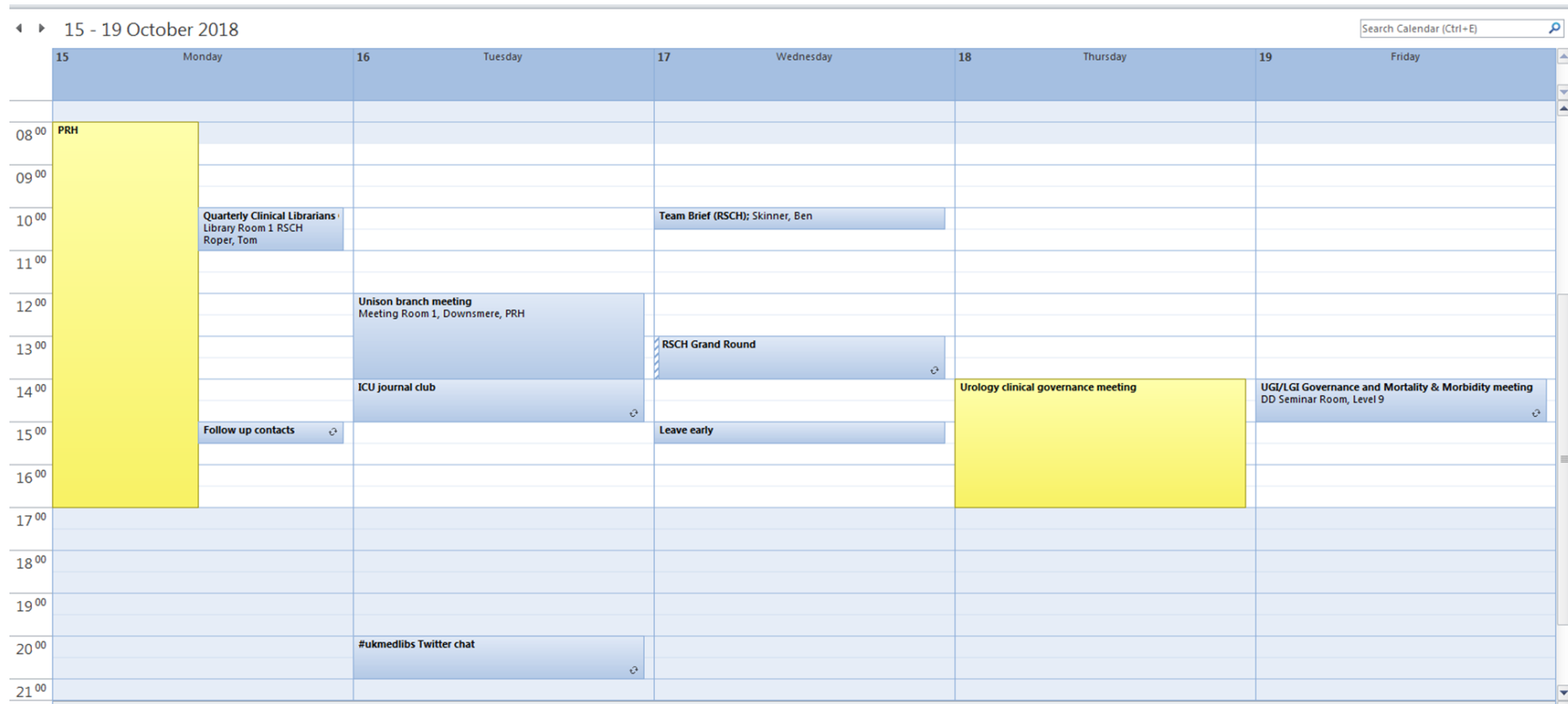
Informing decision-making at BSUH



What do I do?

- Provide evaluated evidence at point of need
- Work with teams in rounds, reviews, audit meetings
- Search
- Current awareness (KnowledgeShare)
- Teach to support evidence-based health care

A week in the life



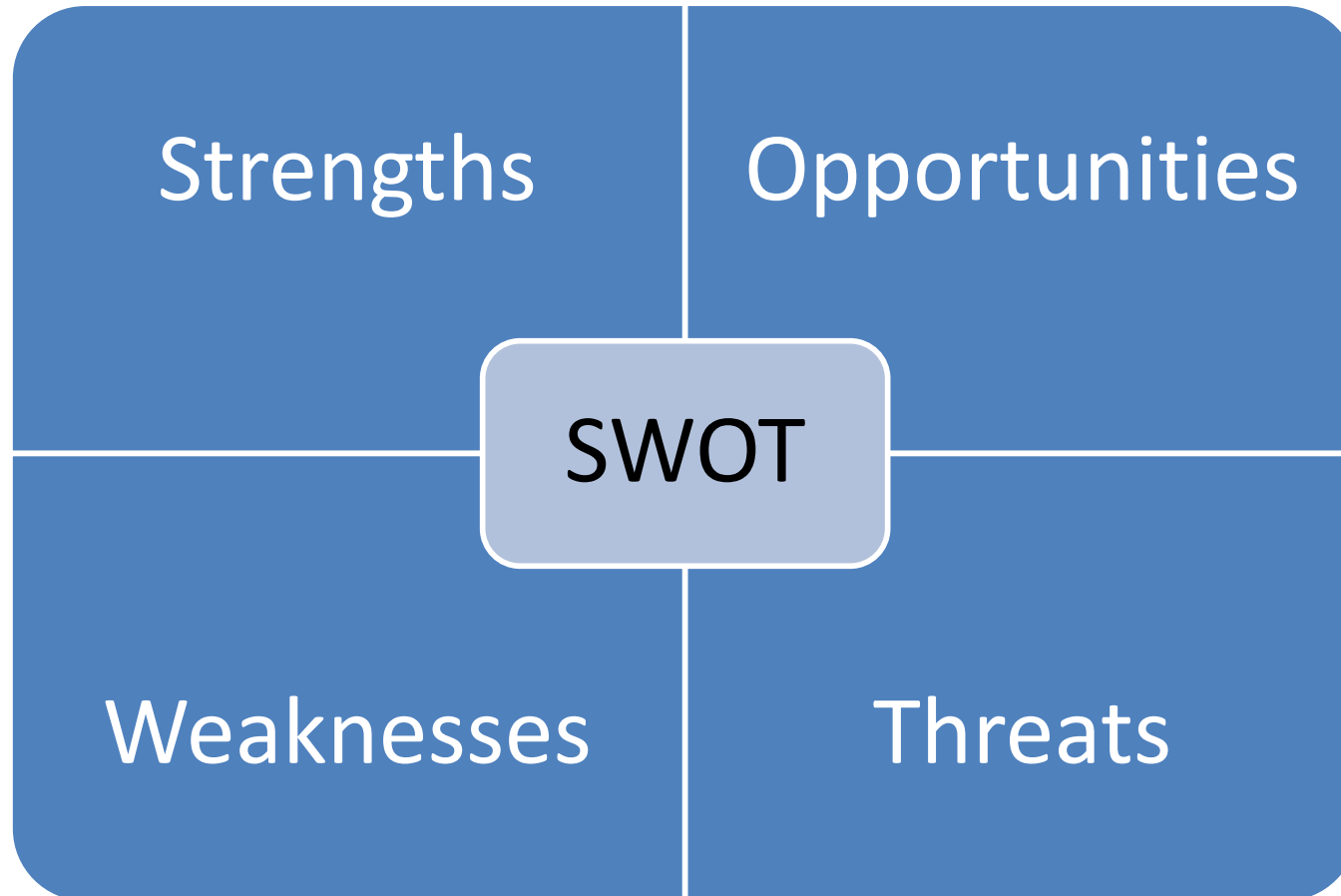
Activities

Groups of 4-5

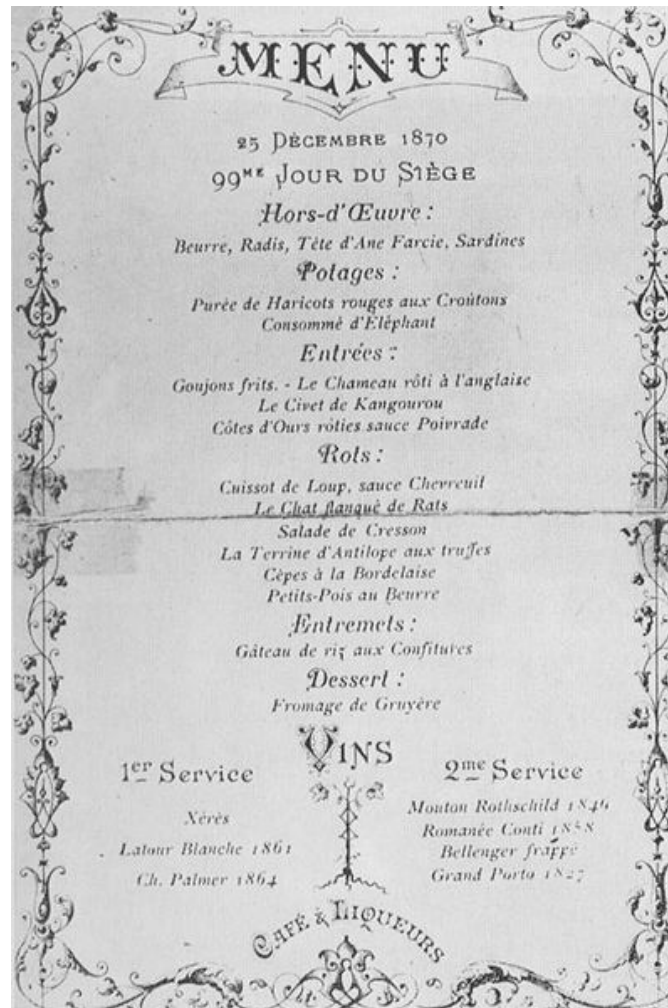
Take one of your institutions as an example

You are going to plan a Clinical Librarian service

SWOT analysis (10 minutes)



Write the menu (5 minutes)



Menu from the siege of Paris, 1870 Public domain, via Wikimedia Commons

What do you need to make the CL service work? (5 minutes)

Leverage agile frameworks to provide a robust synopsis for high level overviews

Bring to the table win-win survival strategies to ensure proactive domination

User generated content in real-time will have multiple touchpoints for offshoring.

Which teams will the CL work with?

List as many factors as you can think of that you might use to decide who to work with (5 mins)

Make your own Clinical Librarian (5 minutes)

Skills

Knowledge

Attributes

How will you measure success? (5
minutes)

The eternal question: and why are you here?



William Frederick Yeames And when did you last see your father? - Google Art Project [Public domain], via Wikimedia

Burning questions

Education and training of the clinical librarian

Equity of service

Funding

Impact

Mobile technology

Resilience

Time spent on searches

Clinical

κλι_ν-ικός , ή, όν,

A. *of or for a bed:* as Subst., κλινικός, ό, *physician who visits his patients in their beds*, Gal.12.829, AP11.113 (Nicarch.); title of work by Damocrates, Gal.13.349; ή -κή (sc. τέχνη) *his art or method*, Plin.HN29.4.

II. *bed-ridden*, “γέρων” Aus.Ep.8.34.

Henry George Liddell. Robert Scott. A Greek-English Lexicon. revised and augmented throughout by. Sir Henry Stuart Jones. with the assistance of. Roderick McKenzie. Oxford. Clarendon Press. 1940.

Perseus Digital Library. Ed. Gregory R. Crane. Tufts University.
<http://www.perseus.tufts.edu>



Image by Blogotron [CC0], from Wikimedia Commons https://commons.wikimedia.org/wiki/File:Hospital_Bed_2011.JPG

Beyond the bedside: The embedded/specialist librarian:

Primary Care

Mental Health

Commissioning

Public Health

Patient Information

Improvement/Innovation

+ Librarian/Evidence

Specialist/Knowledge

Specialist

More resources

A bibliography of recent references on the topic of clinical librarianship and related issues.

Updated annually: [http://www.uhl-library.nhs.uk/cl/pdfs/clinical librarian bibliography.pdf](http://www.uhl-library.nhs.uk/cl/pdfs/clinical%20librarian%20bibliography.pdf)

HLWIKI International: Clinical Librarianship: [http://hlwiki.slais.ubc.ca/index.php/Clinical librarianship](http://hlwiki.slais.ubc.ca/index.php/Clinical_librarianship)

Conclusions and next steps

What's your next action?